



Privacy policy

1. GENERAL REGULATIONS

PT. FINEX BERJANGKA is committed to protecting the confidentiality of information of each Customer, which is required in the provision of its services, except Customer's agreement or if legally required.

FINEX respects the privacy of any user that accesses its site(s); therefore, the company is committed in safeguarding any existing or prospective clients, applicants and visitors. The present privacy policy describes the processes of gathering, storage, protection and distribution of client information acquired by the company.

2. CLIENTS' INFORMATION

When a person apply for or maintain a live or demo account with FINEX, we collect personal information about you for business purposes. The personal information we collect is only accessible to FINEX and its affiliates and is not disclosed to any nonaffiliated third parties. Such information includes:

- 2.1. Information provided by client during the account registration procedure, including name, address, sex, age, social status, etc;
- 2.2. Information provided by client during the account certification process, including identification document, passport, driver's license;
- 2.3. Information acquired as a trading result, including statements.

3. INFORMATION PROTECTION

The company cares about safety and integrity of clients' personal information acquisition and storage. The company utilizes modern technical equipment for safe personal information gathering and storage and adheres to the strict rules of personal information interchange and access inside of the company. The company staff members are obliged to undertake all security measures in order to provide clients' personal information safety.

4. COOKIES

A cookie is a small text file that is stored on a user's computer for record-keeping purposes. FINEX may set and access FINEX cookies on your computer, enabling us to learn which advertisements and promotions bring users to our website. FINEX or any of its divisions may use cookies in connection with FINEX's products and services and to track your activities on our websites. Such information that we collect and share would be anonymous and not personally identifiable.

5. LEGAL DISCLAIMER

FINEX reserves the right to disclose your personally identifiable information as required by rules and regulations and when the company believes that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served. FINEX will not be liable for misuse or loss of personal information resulting from cookies on the company's site(s) that FINEX does not have access to or control over. FINEX will not be liable for unlawful or unauthorised use of your personal information due to misuse or misplacement of your passwords, negligent or malicious.

6. THE USE OF INFORMATION

By opening account in the company you confirm your compliance with personal information usage in accordance with the present "Privacy policy".

7. ENQUIRIES

If you have any enquiries regarding the present "Privacy Policy" please e-mail us to support@finex.co.id.